

## Oilon Webshop instructions

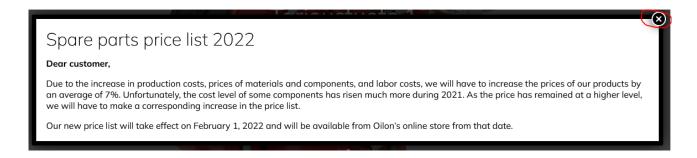
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#### Page elements

Webshop address: https://shop.eu.oilon.com/

When arriving the site, the webshop will provide notifications about possible updates to the site, changes in the terms of sale or announcements. You can remove them by clicking the checkbox in the upper right corner of the notification:

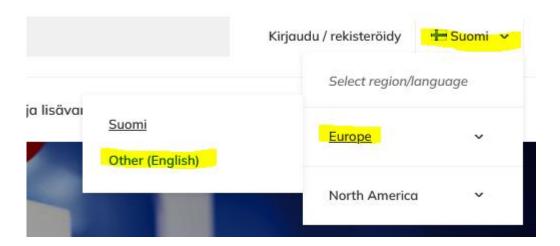


We use cookies on the website and you can access their settings by clicking on "Preferences" or you can accept them directly from the "Accept" button:

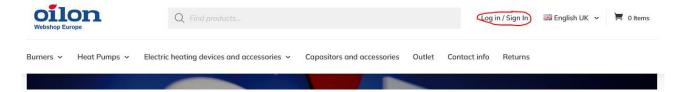


#### Login

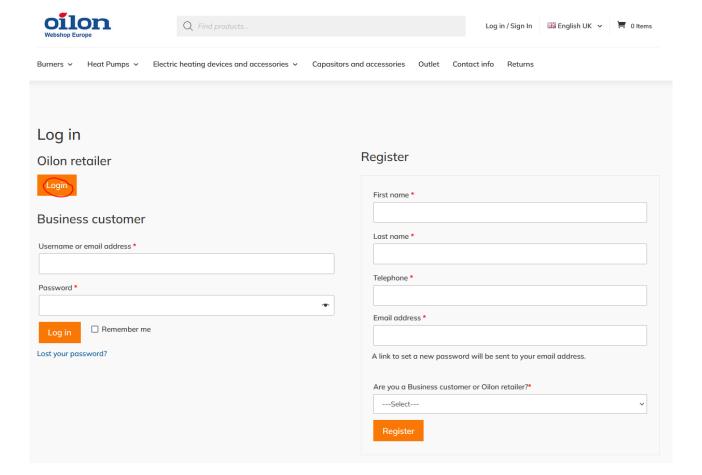
You can change the language from top menu:



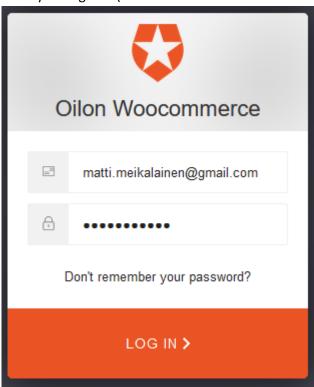
Logging in to the Webshop takes place from the "Log in / Sign in" section at the top:



After that, if you have existing IDs in our Webshop, you can select "Log in" and then click "Login":



Enter your login ID (IDs are the same as in the old Webshop):

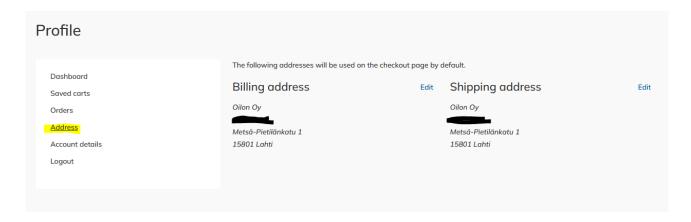


#### **Customer** information

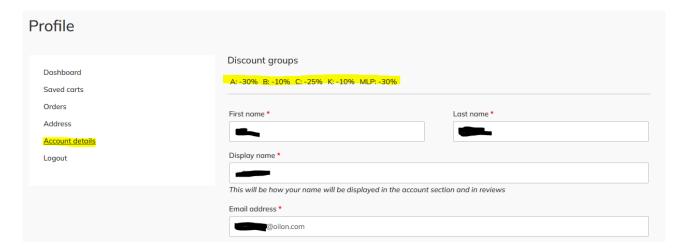
You can check your personal information in the "Profile" section at the top:



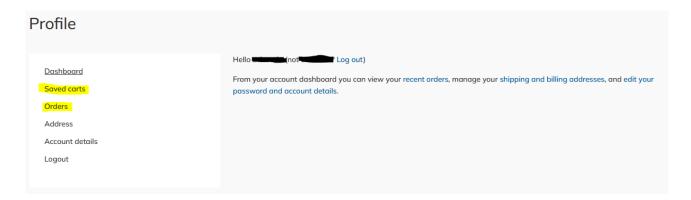
For example, you can see Address Information in your personal information:



For example, you can see your own discounts in your account information:

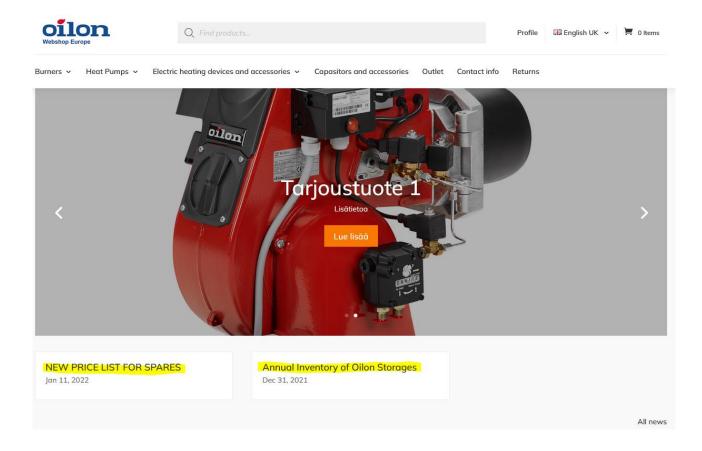


Behind your own data, you can also see the orders you have placed and your saved shopping carts:

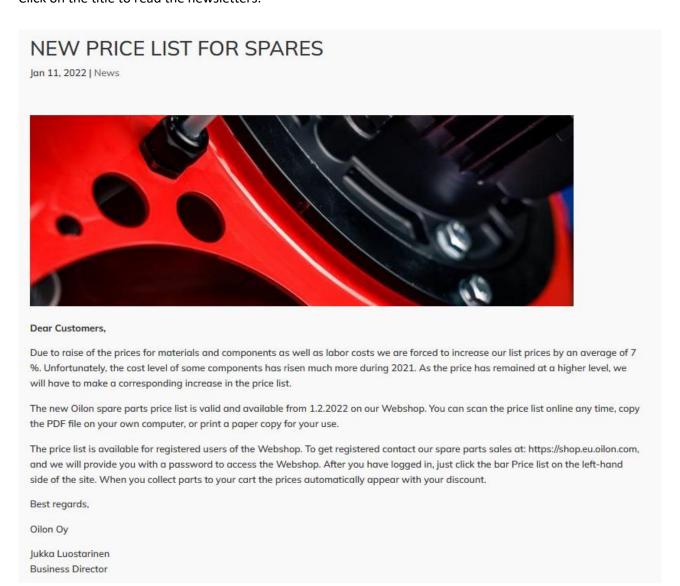


#### Newsletters

On the front page you will see important releases and current news:



Click on the title to read the newsletters:



#### Menus

The Webshop has menus at the top, where you can find, for example, product categories, Info and contact information, and a product return form:



In the bottom menu you will find more information and terms of sale:

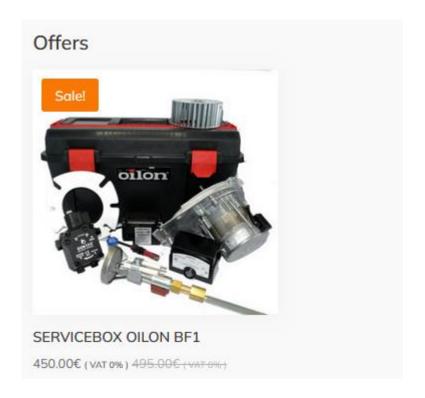






#### Offers and Outlet

On the front page you will find the offer section with our temporary discounts:



In the new Outlet section, you will find products with special discounts and you can make cheap finds:

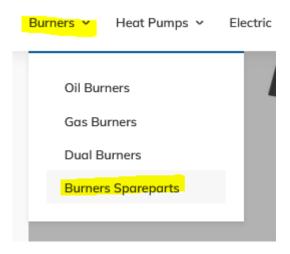


#### Product search and selection

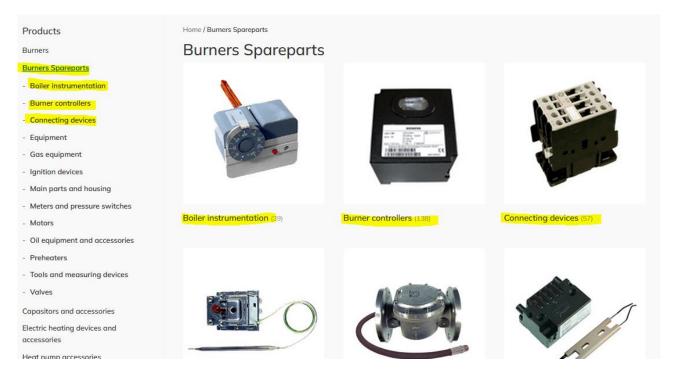
You can select products by searching for them in the search bar at the top:



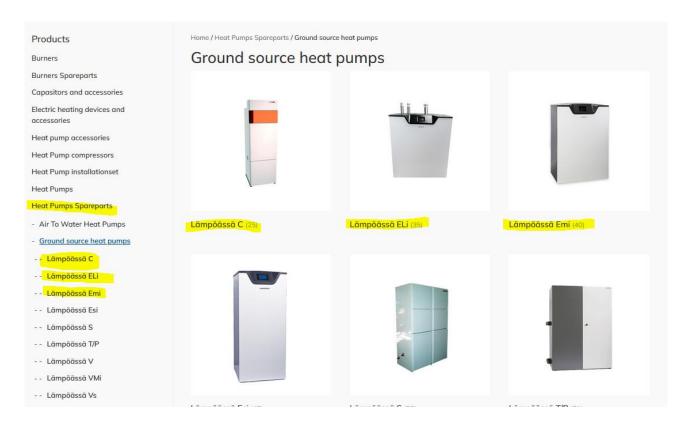
You can also search for products by product categories in the menus:



The spare parts on the burner side are then divided into product categories:



In geothermal products, spare parts can be found per product:

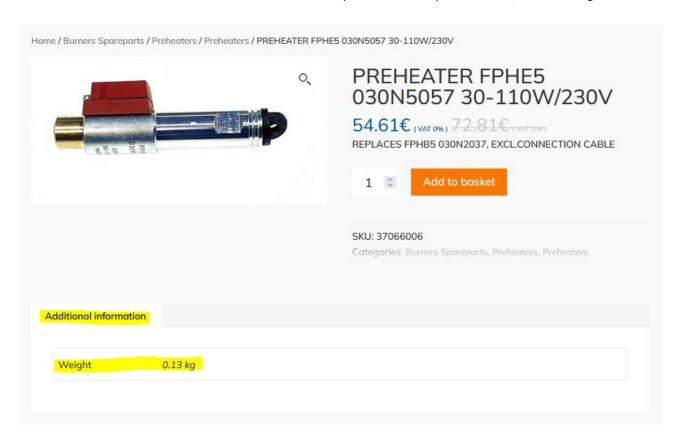


#### Product card and selection

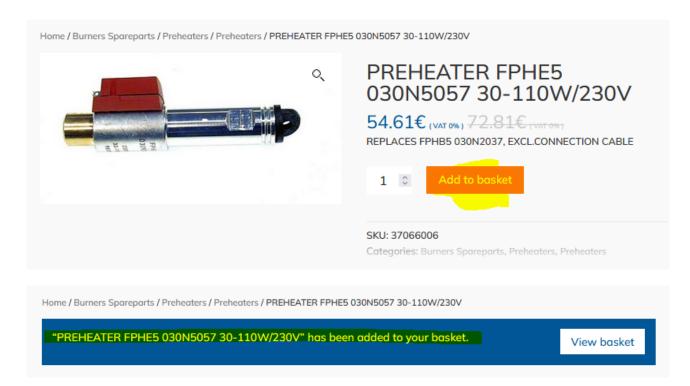
Once you have found the product you want, you will see the original price of the product in gray on the product card and the discounted price depending on your discounts:



You can also see additional information related to the product on the product card, such as weight:

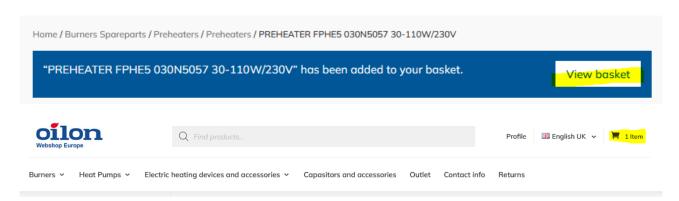


#### You can add the product to your cart from the orange button:

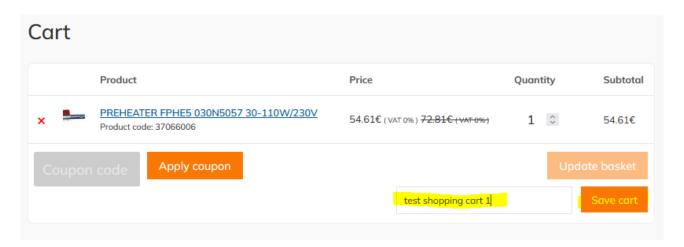


#### Basket (shopping cart)

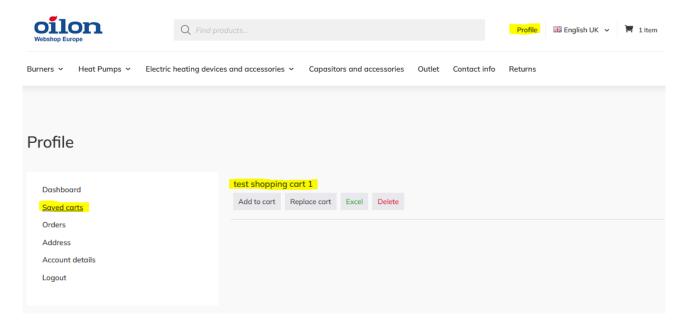
You can access the shopping cart either by selecting the product or from the shopping cart icon at the top:



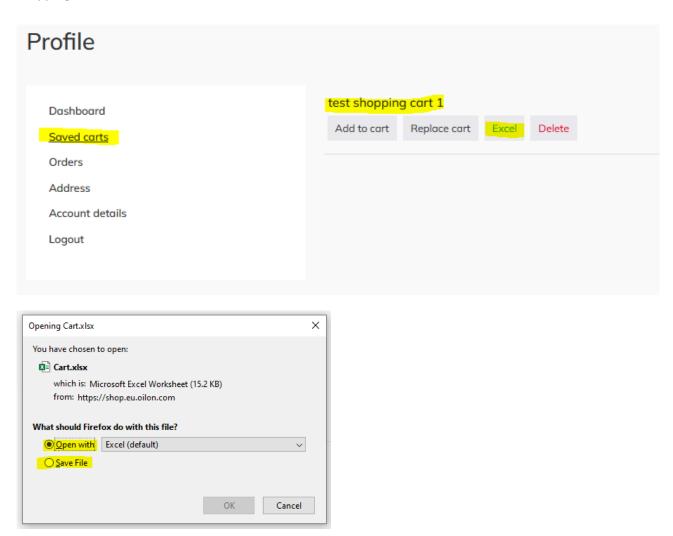
You can save the shopping cart for later use, for example, if you often place similar orders:

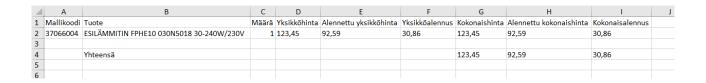


You can view saved shopping carts in "Profile" -> Saved carts and you can also delete them:



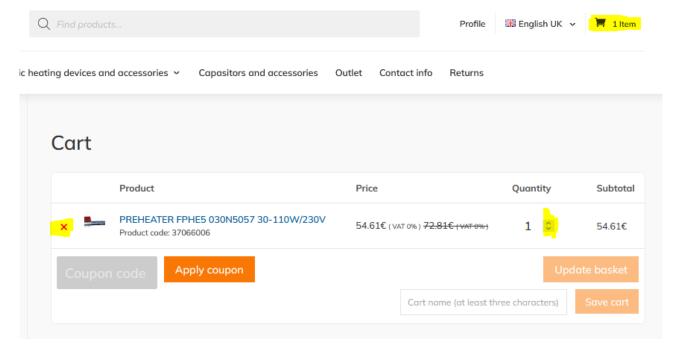
You can also export your saved shopping carts to an Excel spreadsheet by selecting "Excel" from the saved shopping cart:



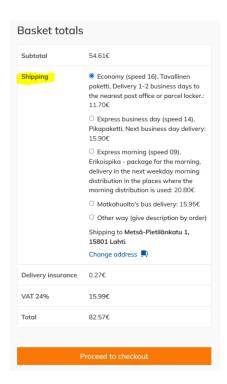


#### Placing an order

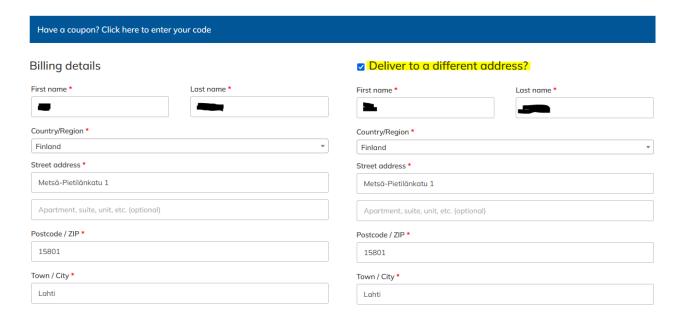
Once you have collected the products you want in your shopping cart, press the shopping cart icon. You can edit the basket by deleting the products with the red cross or increase the number of products with the arrows. At this point, you can also use a discount coupon if you received one by entering the code you received in the "Apply coupon" field:



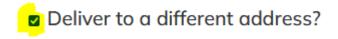
Choose Shipping method and proceed to checkout:



At checkout, you can change your Billing or Shipping address. By default, they come from your account information and don't need to be changed. You can temporarily change the delivery to another address:



or you can deselect it and give more information about delivery:



# Deliver to a different address?

Order notes (optional)

Notes about your order, e.g. special notes for delivery.

You can see the order information in the compilation:

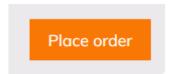
#### Your order

Product	Subtotal
PREHEATER FPHE5 030N5057 30-110W/230V × 1 Product code: 37066006	54.61€
Subtotal	54.61€
Shipping	<ul> <li>© Economy (speed 16), Tavallinen paketti, Delivery 1-2 business days to the nearest post office or parcel locker.: 11.70€</li> <li>○ Express business day (speed 14), Pikapaketti, Next business day delivery: 15.90€</li> <li>○ Express morning (speed 09), Erikoispika - package for the morning, delivery in the next weekday morning distribution in the places where the morning distribution is used: 20.80€</li> <li>○ Matkahuolto's bus delivery: 15.95€</li> <li>○ Other way (give description by order)</li> </ul>
Delivery insurance	0.27€
VAT 24%	15.99€
Total	82.57€

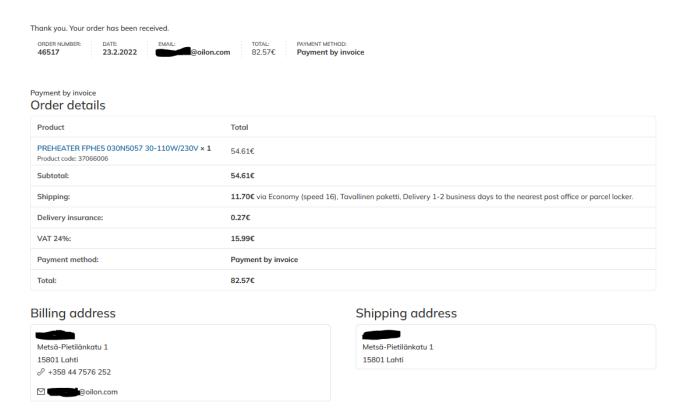
Payment methods have been added to the Webshop and can be found at the bottom of the order. Now it is also possible to pay for the order with a credit card and online banking instead of an invoice. At this stage, we also make sure that you have read the terms and conditions of the order and the contract:



When the order information is correct, you can place an order by pressing the "Place order" button:



#### At the end, you will get a summary of the choices:



#### **Email notifications**

Once you place your order, you will receive changes to the email address you provided for your order:



# Thank you for your order



Just to let you know — we've received your order #46517, and it is now being processed:

Payment by invoice

[Order #46517] (23.2.2022)

Product	Quantity	Price
PREHEATER FPHE5 030N5057 30- 110W/230V Product code: 37066008	1	54.61€
Subtotal:		54.61€
Shipping:		11.70€ via Economy (speed 16), Tavallinen paketti, Delivery 1-2 business days to the nearest post office or parcel locker.
Delivery insurance:		0.27€
VAT 24%:		15.99€
Payment method:		Payment by invoice
Total:		82.57€

### **Billing address**

## **Shipping address**

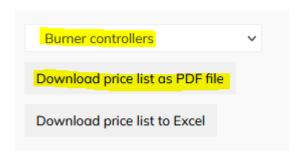


Metsä-Pietilänkatu 1 15801 Lahti

Thanks for using shop.eu.oilon.com!

#### Price lists

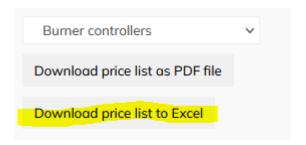
From the Webshop, it is now possible to save price lists by category by selecting a category or product, and a selection will appear on the left, from which the price list can be printed by category as a pdf file. In the price list you can see the prices and the discount group to which the product belongs:

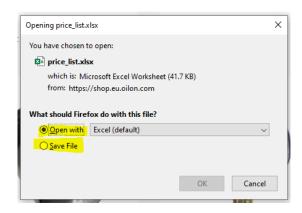


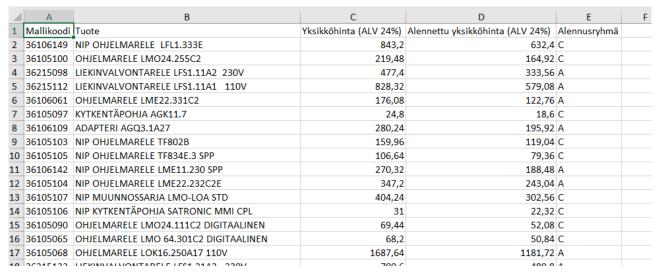




You can also save the price list as an Excel file:







#### In case of problems

If you have any problems using the Webshop or have any questions, you can contact 03-8576 431 or email webshop@oilon.com